

Your identity is yours.

We help you keep it that way.



from United Fire Group®

When it comes to identity theft, time is of the essence. Often, a single fraudulent activity on one of your accounts is just the tip of the iceberg. Identity thieves act fast, and recovery from the damages they cause can be a long and complicated process.

Fortunately, United Fire Group® now provides all personal insurance customers with free Identity Services administered by Identity Theft 911®, the same company we trust to provide identity management services to our own employees.

Through Identity Services, you and your household family members* have unlimited, one-on-one access to a highly experienced fraud specialist. From the moment you call, this specialist becomes your personal advocate and ally, guiding you through the resolution process until the problem is fully resolved.

So, whether you have a serious identity theft crisis or need to take preventative measures regarding a lost or stolen wallet, you don't have to struggle on your own. Identity Theft 911® is available to help.

ID Theft 911® offers services for:

- Victims of account take-over or identity theft
- Individuals who wish to be proactive in the event their personal information has been compromised
- Parents and guardians of minor children at risk
- Active duty military personnel, especially when stationed abroad, to reduce risk of identity theft
- Victims of medical identity theft, such as fraudulently filed insurance claims
- Surviving spouses who wish to safeguard the identity of a departed spouse
- Individuals who travel, especially to a foreign country, in the event their passport, credit cards or other crucial documents are lost or stolen
- Individuals who are moving to help safeguard financial, credit and identity data during the move
- Victims of hurricane, earthquake, tornado, flood or home fire who need to recapture destroyed documentation



*Identity Services are available to a spouse and/or relative under 23 years old who lives in the household.

How to take advantage of services

If you suspect your identity has been compromised or if you have an identity-related concern, call United Fire Group at 1-888-793-1485 between 7:30 a.m. and 4:30 p.m. CT Monday through Friday. We will connect you to a fraud specialist at Identity Theft 911®.

Note: Obtaining service does not require filing a claim and will not affect your premium.

To assist you in taking proactive and preventative measures, we provide ongoing education at our identity theft website at www.unitedfiregroup-idtheft.com, where you can find up-to-the-minute news alerts, in-depth articles, helpful tips to reduce your risk and more.

Optional Coverage

United Fire Group offers Identity Fraud Expense Coverage for expenses incurred while resolving an identity theft. If you are interested in purchasing this coverage, contact your insurance agent. Note: This coverage is automatically included in the Signature Premier Homeowners Program at no additional cost.

Identity Services are powered by

Identity Theft 911®

Our Identity Services are not insurance and do not reimburse for any financial losses. Please review coverage and policy information for more details or contact your United Fire Group agent.



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